

FRIDAY LETTER MAY 3, 2019

1. Annual meeting stuffers.

Hooper emailed me the annual meeting agenda and the president's message, I brought them to Vashon print and design and had 480 double sided copies made to go out with our next billing.

2. Shut off notices.

I have received two responses from the eight that were sent out and one came back as returned to sender. The first is truly a hard luck case; he and I worked out a program that will work well for Dockton water and him. As long as he sticks to his end of the deal, he will be able to pay off the delinquent amount in just over a year; the other one responded by letter and requested payment history. This one is really far back and has not lived up to agreements made by him to Kelly as well he hasn't even paid for the new water service that was put in June of 2017. In his letter he stated that he only had to pay thirty dollars a month and he had been consistent in payments. None of which is true.

Today I sent a letter back to him stating how much water service costs a month without any water use and informed him he still owes for the new service install as well, along with his payment history all via certified mail. In that same letter he had to pay in full the past due amount and pay in full at the same time the new service connection before 5/30/19 or he could notify this office before the dead line and take his case before the board on May 25th.