

FRIDAY LETTER

FEBRUARY 15,2019

1. Surviving the snow.

On Wednesday I received a call from a customer on 268th informing me that they had a river flowing down their driveway. That same day I was receiving phone calls from other people on 94th saying they had low water pressure. On 268th P.S.E had run over their meter and broke their water line. After shutting off their water I went and checked the siloes, at 38 feet the siloes are full, they were at 20 feet. Shortly after that I received a call from a customer informing me their neighbor had a river running down their driveway down on SummerHurst. A tree had grown over the two-inch main that comes off 94th down to SummerHurst and fell over due to too much snow breaking the main. This was late evening, I isolated that main, and called Frank. He responded right away and had it fixed and the few people that were affected back on by early afternoon the next day.

I had water samples that needed to be done that same day and chlorine to get as well. That is almost a whole day its self. It was really great having Frank, I did not have to worry whether he was going to do a good job, he showed up did the job and flushed the mains, and had everything back to normal by the time I got back from town. And at that same time, he took the liberty to cut the tree that had broke off and fell into the drive way at the association building.

Dave.