

FRIDAY LETTER
September 21, 2018

1. **Dirty electricity.** We have reported in the past our problem with phase fail alarms at the Springs. These are tripped by our software that measures the variation between the three legs of our three phase power to the pumps. In discussions with PSE Dave learned that they have a different definition of phase fail then the one programmed into our panel. The panel threshold is more sensitive than the PSE definition. So, to improve the credibility of our complaints to PSE, Dave has invited a technician to come and reprogram our panel to match PSE standards. In the future when we complain to PSE we will both be talking about the same problem.
2. **Mag meter flow tube replacement.** Dave has found a way to replumb the mag meter without the need for a plumber. He has ordered a replacement pipe that he can install himself at the same time he replaces the flow tube.

Kelly